commbox

Confidentiality level: Public ▾

Subprocessor name	Nature of processing	Location of processing
AWS (Database and internal servers)	Used for 1. storing, hosting, all solutions deployed on AWS. 2. also as a communication channel - Amazon Connect (other comm. Channel)	Ireland
Meta	Facebook + Instagram - comm. Channels	Sweden Ireland Denmark
TELEGRAM	comm channel	United Kingdom
GOOGLE	Storage	Ireland Denmark Belgium Netherland Finland
Vonage	SMS provider, comm channel	Germany Ireland
Telemessage	SMS provider, comm channel	France
Microsoft	single sign on for agents	Ireland Netherlands
Hubspot	A CRM platform that organizes all the communications with our customers	U.S Germany
WP ENGINE	Website host	U.S Netherlands
JIRA	Platform for managing tasks and work process	U.S Ireland Germany
AllCloud	Cloud services and monitoring	Ireland
EY - Ernst & Young (Israel) Ltd	Financial Consulting	EU
DealHub LTD	Billing System	USA, Israel
LinkedIn Sales Navigator	Communication tool for prospects	USA
Salesforce	Professional software	USA
Open AI (Optional)	AI Summary of conversations and intentions, knowledge base resources	USA
Monday	Project management software	EU